LE AULE VIRTUALI DI AIIA

I VANTAGGI E LA SICUREZZA NELL’UTILIZZO DELLA PIATTAFORMA ZOOM
L’ASSOCIAZIONE HA DECISO DI UTILIZZARE ZOOM COME PIATTAFORMA PER L’EROGAZIONE DELLE AULE VIRTUALI IN QUANTO OFFRE LA MIGLIORE FLESSIBILITÀ DAL PUNTO DI VISTA DI DIDATTICA E DI INTERAZIONE A DISTANZA.

TRA I TANTI VANTAGGI, LA POSSIBILITÀ DI SUDDIVIDERE I PARTECIPANTI IN BREAKOUT ROOMS, OVVERO STANZE DOVE VENGONO EFFETTUATE LE ESERCITAZIONI DI GRUPPO.

IN PARTICOLARE, AIIA STA UTILIZZANDO LA VERSIONE BUSINESS CON LA CREAZIONE DI URL DEDICATO AIIAWEB CHE PERMETTE DI INSERIRE LA CONNESSIONE IN UNA WHITELIST UTILIZZABILE ESCLUSIVAMENTE PER ACCEDERE AI CORSI AIIA.

INOLTRE, TUTTI I PROFILI SONO SEMPRE AGGIORNATI ALL’ULTIMA RELEASE DELLA PIATTAFORMA, GARANTENDO UNA MIGLIORE USER EXPERIENCE E UN EFFICACE LIVELLO DI CRIPTAGGIO DELLE INFORMAZIONI.

TUTTE LE SESSIONI AIIA: SONO PROTETTE DA PASSWORD, UTILIZZANO LA WAITING ROOM COME GARANZIA DI UN ACCESSO CONTROLLATO, VIENE SEMPRE RICHIESTO L’UTILIZZO DELLA WEBCAM PER L’IDENTIFICAZIONE DI CIASCUN PARTECIPANTE E SPESSO LE AULE VENGONO CHIUSE CON LOCK MEETING PER BLOCCARE ACCESSO A UTENTI NON ISCRITTI.
POLICY SICUREZZA DI ZOOM

- Utilizzo Versione Zoom for Business con la creazione di URL dedicato.
- Utilizzo ultima release per aumentare il livello di criptaggio delle comunicazioni e per garantire le migliori funzionalità della piattaforma lato utente.
- Inserimento password di sicurezza per accedere alle sessioni formative via mobile.
- Creazione di link con password generata ad hoc per ogni sessione formativa.
- Possibilità di lock meeting per bloccare accesso.
- Prevenza waiting room per garantire l’accesso ai soli partecipanti invitati.
April 23, 2020

Dear Client:

We founded Zoom nearly 10 years ago to build the best video-first communications platform for the enterprise segment. Now, our user base has diversified significantly, and we are humbled to have the opportunity to support such a wide range of clients from schools (100,000 in 25 countries), to universities (many of the major US institutions), to governments (e.g., major functions of the US Government, the British Parliament, and many other governments around the world), to enterprises of all sizes, industries, and geographies (226 of the 241 countries and territories), including full deployments in many Fortune 500 companies. We have grown from 10M daily meeting participants as of December 2019, to over 300M a day in April 2020. We are very proud of the rapid adoption of the Zoom platform, as well as our ability to support this remarkable growth — with strong uptime throughout.

We have always been a leader in innovating at speed and scale, and are equally committed to doing that with respect to privacy and security. We actively and quickly addressed specific security concerns as they were raised over the past few weeks. Zoom absolutely delivers a safe and secure virtual meeting environment when used with the appropriate safeguards to protect meetings, like enabling passwords and waiting rooms. Zoom has been – and continues to be – the platform of choice for many sophisticated organizations all over the world. The attached data sheet includes additional information regarding our security features, both old and new, that help keep your data safe. Our hope is that this information will allow you to take comfort in the fact that Zoom is secure.

If you have additional questions regarding Zoom, we are more than happy to join a call with you and/or your clients to talk through the privacy and security of our platform and company. Zoom remains committed to developing the best, most secure video-first communications platform in the industry, and to keep you, our valued-client, happy.

On behalf of the entire Zoom team, thank you for your trust, your support, and your partnership. We hope you, your family, friends, and colleagues are healthy and stay that way as we work our way through this global health crisis.

Please feel free to share this letter with your employees, your management teams, your board, your clients, or any other organization you feel appropriate,

Janine Pelosi
Chief Marketing Officer

Brendan Ittelson
Global Support Services

Eric S. Yuan
CEO & Founder

Ryan Azus
Chief Revenue Officer

Aparna Bawa
Chief Legal Officer

Kelly Steckelberg
Chief Financial Officer

Nick Chong
Chief Technology Officer

Richard Farley
CISO

Lynne Oldham
Chief People Officer

Ryan Azus
Chief Product Officer

Harry Moseley
Chief Information Officer

Oded Gal
Chief Product Officer

Kelly Steckelberg
Chief Financial Officer

Lynne Oldham
Chief People Officer

IL MANAGEMENT TEAM DI ZOOM PRESENTA LO STRUMENTO - CARATTERISTICHE PRINCIPALI PER GARANTIRE UNA TOTALE SICUREZZA.
Key Zoom Features for Secure Meetings

Zoom is committed to providing a safe and secure communications platform that allows users and administrators to customize their security and experience via easy-to-use settings. We have engaged some of the industry’s top security professionals and our clients to advise us as we continue to develop our products and services given that we are now supporting so many different use cases. Some of our most notable security features include:

- **Encryption** of data in transit and at rest is currently AES 256 ECB migrating to AES 256 GCM on May 30
- **Controlled data routing** that allows paying customers to opt-in or opt-out of any of our data centers (excluding their home region) and, for enterprise clients, the ability to customize and manage geographic regions for specific meetings
- **Transparency on data routing** via the account administration dashboard
- **Safeguards and controls to prohibit unauthorized participants** such as:
  - Eleven (11) digit unique meeting IDs
  - Complex passwords
  - Waiting Room with the ability to automatically admit participants from your domain
  - Meeting lock feature that can prevent anyone from joining the meeting, and ability to remove participants
  - Authentication profiles that only allow entry to registered users, or restrict to specific email domains
- **Meeting host controls** can enable/disable participants to:
  - Content share
  - Chat
  - Rename themselves
- **Security controls** at the fingertips of the host/co-host with a dedicated Security icon on the main interface
  - All cloud recordings are encrypted with complex passwords on by default
  - Prevent robocalling with rate limiting and reCAPTCHA (requires human intervention) enabled across all platforms
  - Audio recordings with a user’s electronic fingerprint embedded into the audio as an inaudible watermark so if the recording is shared without permission, we can help identify the source
  - **Content watermarking** superimposes the image of a meeting participant’s email address onto shared content they screenshot

We meet the following industry and security organization standards:

- SOC 2 (Type II)
- FedRAMP (Moderate)
- GDPR, CCPA, COPPA, FERPA, and HIPAA Compliant (with BAA)
- Privacy Shield Certified (EU/US, Swiss/US, Data Privacy Practices)
- TrustArc Certified Privacy Practices and Statements

The above are just some of the key features available in our platform and there will be more as we engineer new defaults and controls over the weeks to come. In addition to these features, we have engaged Alex Stamos, a widely respected expert on cybersecurity, as an advisor, and formed the Zoom client CISO Council and Advisory Board to engage with us in an ongoing dialogue around privacy and security. Please subscribe to our weekly “Ask Eric” webinar ([zoom.com/events](http://zoom.com/events)) and our blog ([blog.zoom.us](http://blog.zoom.us)) to keep updated and informed on our progress in this important area. For more details on Zoom’s privacy and security policies, please visit our [Privacy and Security](https://www.zoom.com/privacy) webpage.

April 23, 2020
L’ARIZONA STATE UNIVERSITY E L’UNIVERSITÀ DI SYDNEY SCELGONO ZOOM. PERCHÉ?

Arizona State University

The University of Sydney